

**ORDINANCE NO. 1024**

**AN ORDINANCE ESTABLISHING A POLICY FOR AN ADJUSTMENT TO WATER AND SEWER CUSTOMERS BILLING FOR LEAKS IN BURIED SERVICE LINES.**

**Be It Ordained By the Governing Body of The City of Chapman, Kansas:**

**WHEREAS**, under certain circumstances leaks can occur in a buried service lines that may go undetected until the monthly billing is prepared; and

**WHEREAS**, the City Council desires to allow an adjustment for water leaks in buried service lines that have been identified and repaired, and to make this policy available to water utility customers in good standing.

**NOW, THEREFORE, BE IT RESOLVED BY THE GOVERNING BODY OF THE CITY OF Chapman, KANSAS, THAT:**

1. In the event of a water leak that creates a metered water loss in excess of twice the average monthly amount for a customer, the City of Chapman city administrator or his/her designee may make a billing adjustment for the month in which the leak occurred.
2. The water loss must be due to a latent water service line failure as opposed to neglected household plumbing. Example (leaky toilet or faucet).
3. A water utility customer may present evidence to the city administrator or his/her designee that a leak in the buried service line has occurred and has been repaired. The evidence of repair shall be by invoice from a licensed plumber.
4. The city administrator or his/her designee shall confirm with the licensed plumber or Public Works Director that the leak occurred in the customer's buried service line and has been repaired.
5. An average of the previous twelve months usage will be calculated for billing purposes.
6. The total excess water usage will be calculated, minus the normal usage. One-half of the excess water may be adjusted from the customer's billing.
7. In events of a water leak for Commercial or Industrial customers the City will adjust the sewer charges in the same manner.
8. During the subsequent 365 days from the date the city administrator or his/her designee approves the billing adjustment the customer or any subsequent customers at the same billing address will not be eligible for a water leak billing adjustment.
9. Any billing address granted a water leak adjustment shall require the property owner to join the utility agreement as a responsible party.

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Jeff Blixt, Mayor

ATTEST:

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Brittany Bennett, City Clerk